



**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

**SINDH INFRASTRUCTURE DEVELOPMENT COMPANY LIMITED  
(SIDCL)**

**GOVERNMENT OF PAKISTAN**



**RESPONSES TO BIDDERS QUERIES / PRE-BID MINUTES**

**IN RELATION TO THE**

**HIRING OF OPERATOR**

**FOR**

**FACILITY MANAGEMENT SERVICES FOR THE BUS RAPID  
TRANSIT SYSTEM OF THE ORANGE AND GREEN LINES**

**ISSUED ON: 19 MARCH 2021**



ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021

NO. SIDCL/COO/OPS/2021/8799  
DATED 19<sup>TH</sup> MARCH, 2021

**SUBJECT: HIRING OF BUS OPERATOR FOR FACILITY MANAGEMENT SERVICES FOR THE BUS RAPID TRANSIT SYSTEM OF THE ORANGE AND GREEN LINES PPRA ID - TS444060E, ADVERTISED ON 18<sup>TH</sup> FEB 2021.**

THE PRE-BID MEETING FOR THE SUBJECT PROJECT WAS HELD ON 8<sup>TH</sup> MARCH 2021 AT 2:30 PM IN THE COMMITTEE ROOM OF SIDCL, KARACHI.

THE QUESTIONS/QUIRIES WERE RECORDED / OBTAINED IN WRITING, AND RESPONDED-TO WITH APPROVAL OF THE PROCUREMENT COMMITTEE OF THE BOD.

THIS DOCUMENT IS ISSUED IN CONJUNCTION WITH THE BIDDING DOCUMENTS ALREADY AVAILABLE ON AUTHORITY'S WEBSITE.

---

ISSUED WITH APPROVAL OF THE COMPETENT AUTHORITY,  
SINDH INFRASTRUCTURE DEVELOPMENT COMPANY LIMITED



### IMPORTANT NOTICE / DISCLAIMER

---

This ‘**RESPONSE TO BIDDERS’ QUERIES DOCUMENT**’ (this **Response Document**) is further to the ‘REQUEST FOR PROPOSAL’ (consisting of the Volume I – Request For Proposal (the **RFP**) and Volume II – Facility Management Agreements (“**Draft Agreements**”) issued in February 2021 (the **RFP Documents**) and the various queries received from the prospective bidders in respect of the bidding process relating to the Hiring of Operator for the Facility Management for the Bus Rapid Transit System of the Orange and Green Lines (the **Project**). This Response Document is being circulated by the Sindh Infrastructure Development Company Limited (the **Employer**), solely for use by the recipients in preparing and submitting their Bids for participation in the competitive bidding process in relation to the Project. Upon signing of the Facility Management Agreements for the Project, the Facility Management Agreements will be the final and binding document and any responses set out in this Response Document will not have any effect or be sued for interpretation.

*Unless expressly specified otherwise, all capitalized terms used herein shall bear the meaning ascribed thereto in the RFP Documents.*

This Response Document is not an agreement; its sole purpose is to provide interested parties with information that may be useful to them in making their offers (bids/proposals) pursuant to the RFP Documents. The RFP Documents and this Response Document includes statements, which reflect various assumptions and assessments arrived at by the Employer in relation to the Project. Such assumptions, assessments and statements do not purport to contain all the information that each Bidder may require. This Response Document may not be appropriate for all persons, and it is not possible for the Employer, its employees or advisors to consider the investment objectives, financial situation and particular needs of each party, that relies on, reads or uses this Response Document.

Neither the Employer nor its employees, personnel, agents, consultants, advisors and contractors etc., make any representation (express or implied) as to the accuracy or completeness of the information contained herein, or in any other document made available to any person in connection with the tender process for the Project and the same shall have no liability for this Response Document or for any other written or oral communication transmitted to the recipient in the course of the recipient’s evaluation of the Project. Neither these entities nor their employees, personnel, agents, consultants, advisors and contractors etc., will be liable in any manner whatsoever to reimburse or compensate the recipient for any costs, fees, damages or expenses incurred by the recipient in evaluating or acting upon this Response Document or otherwise in connection with the Project.

The assumptions, assessments, statements and information contained in the RFP Documents, may not be complete, accurate, adequate or correct for the purposes of Bidders. Employer or any of its advisors has no liability for any statements, opinions or information provided in the RFP Documents. Each



**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

Bidder should, therefore, conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments, statements and information contained in the RFP Documents. The Bidders are required to undertake their independent assessment and to seek independent professional advice on any or all aspects of the RFP Documents. No decision should be based solely on the basis of the information provided by the RFP Documents and this Response Document.

Employer expressly disavow any obligation or duty (whether in contract, tort or otherwise) to any Bidder. No Bidder is entitled to rely on Employer's involvement in the preparation of this Response Document or in the solicitation process as a basis for preparing the Bid or developing the Project.

**IMPORTANT NOTE:**

Prospective Bidders are hereby apprised that the Employer shall not entertain any queries ten (10) days prior to the submission of bids. The Employer reserves right not to respond to any further query similar in nature to that of already responded to in this Response Document .



## RESPONSES TO PROSPECTIVE BIDDERS' QUERIES

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
1.			Total working shifts 2 but total required working 17 hours (6am to 11pm), 8 hours is the laid down limit as per labour laws.	The prescribed requirement for total operating hours is 17 hours, however, a bidder may decide to adjust their human resources in accordance with the applicable labour laws.
2.			What is Acceptable credit rating?	<p>Refers to the applicable International Credit Rating or Pakistan Credit Rating required to be maintained in respect of the both the instrument (i.e., bid security/performance bond) and the bank issuing such instrument (i.e., bid security/performance bond).</p> <p>For ease of reference definitions are reproduced below:</p> <p><b>“Acceptable International Credit Rating”</b> means, with respect to a person or the unsecured, unguaranteed and unsubordinated instruments issued by such person, an international rating of A- or higher by S&amp;P, A3 or higher by Moody's or A- or higher by Fitch, provided that where a person or any instrument is rated by more than one of S&amp;P, Moody's or Fitch, then the lowest rating will apply for determining whether the person or instrument has an Acceptable International Credit Rating.</p> <p><b>“Acceptable Pakistan Credit Rating”</b> means, with respect to a person or the instruments issued by such person:</p>



**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
				<p>(i) <i>in relation to such a person, that is rated AA+ or higher by PACRA or AA+ or higher by VIS; and</i></p> <p>(ii) <i>in relation to such an instrument, that it is rated AA+ or higher by PACRA or AA+ or higher by VIS,</i></p> <p><i>provided that where a person or any instruments is rated by more than one of PACRA or VIS, as applicable, then the lowest rating will apply for determining whether the person or instrument has an Acceptable Pakistan Credit Rating.</i></p>
3.			Total No. of Stations in Green Line BRTS 25/24?	<p>There are twenty-five (25) bus stations on the Green Line BRTS Project corridor with an average distance of approximately nine hundred (900) meters between each bus station.</p> <p>Reference in Annexure D (<i>Scope of Facility Management Services</i>) of the RFP to be corrected to refer to twenty-five (25) bus stations.</p>
4.			Increase Rapid Response team requirement (total area 25km and just 3 teams required each team having 2 staff members in case of any issue teams will take minimum 10 times to reach from one point to another point)	<p>The minimum requirements for the rapid response teams have been provided in the scope of work for Orange and Green Lines under the RFP. The Operator may deploy additional teams and/or members as it deems necessary for performance of its obligations under the Facility Management Agreements.</p>



**ORANGE & GREEN LINE PROJECT**  
**RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE**  
**PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
5.			Minor repair kindly specify the maximum cost of minor repair/maintenance/replacement?	Repair will be charged / paid at actuals, subject to the approval of The Engineer / Client. A Provisional sum of Rs.50 Million has to be built uniformly by all the prospective bidders.
6.			Estimated no. of passengers' travel on daily bases? Which helps operator to calculate the daily bases consumable.	The projected ridership is approximately 150,000 passengers per day, however, ridership is expected to increase over the operating term for the Projects.
7.			Gardening tools provided by employer or arranged by operator?	The Operator will be responsible to procure and maintain all the tools and equipment required for gardening.
8.			More than 60% utility expenses can be claimable/not?	<ul style="list-style-type: none"> <li>• Maximum Load (kW) has been provided in the RFP for the Facilities.</li> <li>• Electricity bills are charged based on Energy (kWh) consumed from the Maximum Load.</li> <li>• The Employer will pay the electricity bills directly to the power utility. Any consumption of Energy by the Operator above 60% of Maximum Load will be deducted from the monthly Service Fee.</li> <li>• Example: <ul style="list-style-type: none"> <li>○ Maximum Load: 100kW</li> <li>○ Energy consumption allowed: 100kW x 60% x 30 days x 24 months = 43,200kWh</li> <li>○ Allowed electricity Bill: 43,200 kWh x PKR 1 / kWh =</li> </ul> </li> </ul>



**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
				<p>PKR 43,200/month</p> <p>If actual Energy bill is greater than PKR 43,200/month, such difference will be deducted from the monthly service fee.</p> <ul style="list-style-type: none"> <li>• The Maximum Load cap (60%) may be adjusted based on requirements, to be determined by The Engineer on technical evidence/ load calculations</li> </ul>
9.			Operations of OCC is responsibility of employer/operator, in case of operator how much staff is required to monitor and live IP's required?	A visit to OCC can be arranged through which the bidders can assess the manpower requirements.
10.			Who will bear the Cost of procurement of 1000KVA Generator?	Please refer to section 4.1 of Annexure D ( <i>Scope of Facility Management Services</i> ) attached to the RFP, where it is clearly stated that " <i>The Operator will procure a brand new 1,000 KVA Diesel Generator Set for Operations Control Centre</i> ". It is further clarified that the cost of the generator same shall also be borne by the Operator and is deemed to be covered under the Service Fee to be paid to the Operator by the Employer.
11.			Repair & Maintenance of 1000Kva Generator is responsibility of employer & operator in case of major fault?	Operator will solely be responsible for complete repair and maintenance of 1,000 KVA Generator.





**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
12.			Any tax exemptions to department from Govt. if no exemption which taxes are applicable?	Bidders are required to conduct their own tax due diligence.
13.			What is the Link of port clearance information with facility management services?	ITB 3.2 of the RFP states that the Bidder is required to obtain certain information that may be necessary for preparing the Bid " <i>as may be applicable</i> " for itself at its own cost.  The requirement may be applicable in respect of any components/equipment for the Services being shipped.
14.			Bid securities 2.5% & 3% mentioned in advertisement & RFP documents which one is correct please clarify.	The Bidder shall furnish, a Bid Security equivalent to two and a half percent (2.5%) of the estimated annual Service Fee of the first Operating Year (as quoted in the Financial Proposal) payable under the Facility Management Agreements.
15.			Total No. of Buses?	In total hundred (100) buses which include:  (a) Eighty (80) 18-metre Buses for BRT Green Line Project; and  (b) Twenty (20) 12-metre Buses for BRT Orange Line Project.
16.			If case of any damage in any main electric supply /septic line, which needs to be replace who will bear the cost of replacement?	In case of main electric supply /septic line, Employer will bear the cost.
17.			Garbage dumping point?	The Operator is encouraged to do a site visit and assess



**ORANGE & GREEN LINE PROJECT**  
**RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE**  
**PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
				garbage dumping points and its exiting conditions.
18.			Procedure of monthly invoices clearance and in how many days monthly invoice will be cleared by employer?	Please refer to Clause 5.1.6 of the Draft Agreements whereby, the Employer shall pay the Operator all due and payable amounts of the Service Fee set out in the Operator's Monthly Invoices (subject to any deductions in accordance with Section 5.1.5) no later than fourteen (14) days following the day the Monthly Invoice is received by the Employer, in respect of the Service Fee by wire transfer/cheque to the bank account(s) identified by the Operator.
19.			Water for Horticulture & water coolers connections & machinery is available on all stations?	All such machinery must be arranged by the Operator.
20.			Security Guards Weapons minimum specifications?	The requirement for security guards has been set out under Annexure D ( <i>Scope of Facility Management Services</i> ) of the for Green Line and Orange Line Projects.  The Operator is responsible for securing all assets on BRT Green and Orange Lines. Therefore, the Operator must evaluate type of weapons, specifications and quantity needed to ensure security.
21.		Bid Submission	Should operator share the complete editable soft copy of the bid or only non-confidential documents can be shared in editable format.	As per ITB 15.1, the Bidder is required to submit "editable softcopies (Word, Excel etc., as may be relevant) of the Bid.



**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
22.		Bid Security	It was written in the RFP section 1.3.1 that 2.5% of the annual services fee of the first operating fee. Whereas it is 3% of the bid security. <a href="#">Please clarify.</a>	Please refer to the response no. 14 above.
23.		Bidding Form F2: Financial Proposal:	Do we need to mention the total annual/project cost or we go along the current format of Monthly Cost Only.	The bidders are required to provide the "Monthly Service Fee" payable for each month.
24.		Contract Price:	<p>As per the Bidding Form F2, we need to quote Monthly Price for the whole project life cycle. Whereas the Salaries of the Human Resource and all other expenses are directly linked to depreciation &amp; inflation.</p> <p><a href="#">It is suggested that operator should not include escalation in cost for the contract period as the financial bid price is completely indexed with minimum wage and consumer price index (CPI). All changes in the minimum wage and CPI will be passed to the operator as per the mechanism we should linked the Monthly Sales Price of the bidders.</a></p> <p><a href="#">The Financial Bid Price shall be subject to adjustments for changes in:</a></p> <ol style="list-style-type: none"> <li><a href="#">1. Sales Tax on Services rate as and when applicable.</a></li> </ol>	<ul style="list-style-type: none"> <li>• Please quote each cost item on a monthly basis as required in Bidding Form 2.</li> <li>• The indexation mechanism has been provided in Schedule F (<i>Payment Schedule</i>) of the Draft Agreement.</li> </ul>



**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
			<p>2. Minimum wage rate as and when applicable</p> <p>3. CPI from every new financial year</p> <p>4. Inflation factor</p>	
25.		No. of Green Line Stations	In Annex D, Section 1.1 (i), 24 stations are in numeric and Twenty-Five stations are mentioned in words.	Please refer to the response no. 3 above.
26.		Electricity Bill division 60/40 %	<p>Refer to Annex D, section 1.5 (d), Employer will directly pay 60% of the electricity bill to K-electric and any consumption beyond 60% will be the responsibility of the operator.</p> <p>It is suggested that the operator can't calculate the electricity bill consumption for the entire project tenure as different consumption patterns prevail during the year. So kindly pay the electricity bill as per actual for each station.</p>	Please refer to response no. 8 above.
27.		Live IP's for Command and Control Center	Refer to Annex D, section 1.5 (d), 20 Mbps Internet Connection is required at the Command and Control Section, please update how many live IP's are required with the link.	No live IPs are required.



**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
28.		Repair or Replacement of System damaged by Vehicle	<p>Refer to Annex D, section 1.6.1 (a), Repair and replacement of systems that are damaged by Vehicle.</p> <p>Kindly re-phrase it that if the system is damaged by the vehicle operated by the Operator, than only it would be the responsibility of the operator to repair it.</p>	Agreed, appropriate revisions will be incorporated in the RFP.
29.		Security	<p>Refer to Annex D, section 2.3.1 (b), the scope of Security of the Bus Stations inclusive of all equipment and Software against the risks of Inter alia fire, Flood, theft, sabotage, vandalism, political riot, insurrection or terrorism accident and physical damage to or destruction of the systems and other physical assets of the Employer and Operator.</p> <p>It is suggested that kindly limit the scope of the Security responsibility as the above mentioned things are something beyond the control of the operator</p>	Not Agreed. The Client is arranging insurance from NICL to cover for the risks. However, the successful operator cannot be absolved of its security obligations. For any damage due to security lapse, the operator will be held accountable.
30.		Weapons Licenses and	<p>Refer to Annex D, section 2.3.2 (f), Licensing of all weapons required by the security personnel will be responsibility of Operator.</p> <p>It is suggested that kindly share what's the minimum range of weapons we should deploy at Stations security.</p>	Please refer to response no. 20 above.



**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
31.		Hand Held Scanning Devices	<p>Refer to Annex D, section 2.3.2 (h), Hand Held Scanning Devices are required.</p> <p>Kindly inform what level of Security guards are required for these devices as there are different categories of Security Guards.</p>	Please refer to response no. 20 above.
32.		Closed Circuit Television (CCTV)	<p>Refer to Annex D, section 2.3.4, Employer demands installing of display screen at each station and depute 1 person per station to monitor it.</p> <p>It is suggested that how we will connect the Display Screen with the CCTV camera as it is being deployed by the Employer, the Operator can provide the Display Screen but getting it connected with the CCTV feed should be done by the Employer.</p> <p>If dedicated Human Resource is required to monitor the CCTC display screen per station, than this should be added in the mandatory Human Resource Count table.</p>	Operator has to procure brand new 40 inch display screen for CCTV display at the stations.. Employer will establish all required connections.



**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
33.		Rapid Response Team	<p>Refer to Annex D, section 2.3.5, 3 teams of 2 members each with Weapon should monitor the corridor 24/7.</p> <p><i>If dedicated Human Resource is required, than this should be added in the mandatory Human Resource Count table.</i></p>	<p>Human resource requirements are clearly mentioned under section 2.3.5 of Annexure D (<i>Scope of Facility Management Services</i>) of the RFP.</p>
34.		Regular Monitoring Team	<p>Refer to Annex D, section 2.3.5 (f), field staff for regular monitoring of the corridor.</p> <p><i>If dedicated Human Resource is required, than this should be added in the mandatory Human Resource Count table.</i></p> <p><i>Is this team to monitor the corridor on 24/7 basis?.</i></p>	<p>Human resource requirements are clearly mentioned under section 2.3.5 (f) of Annexure D (<i>Scope of Facility Management Services</i>) attached to the RFP..</p> <p>Yes, the monitoring of the corridor is required to be performed 24/7.</p>
35.		Maintenance of Station and Corridor Equipment	<p>Refer to Annex D, section 6.1.2, the responsibilities mentioned for the Operators for the maintenance are having a very big scope and can't be calculated at the time of bidding.</p> <p><i>It is suggested that kindly amend the RFP and the Employer pays as per actual against these Repair and replacement of the equipment mentioned in it.</i></p>	<p>Not Agreed.</p>



**ORANGE & GREEN LINE PROJECT**  
**RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE**  
**PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
36.		Electrical Infrastructure	<p>It is mentioned in the Scope of Work that Operator needs to do the O&amp;M of the Electrical Systems of the Stations as well.</p> <p>Query was raised that Operator should only do the Repair &amp; Replacement of the Electrical Accessories i.e Bulbs, Tube Lights and On/off switch. If some problem is raised in the man infrastructure of electrical and Circuit board, than the Employer should take responsibility to get it fixed.</p>	<p>At first all such equipment such as electrical DBs and other have a warranty for 1 year and the operator should get these under their responsibilities after 1 year.</p>
37.		Generator for Stations	<p>Fueling of the Generators for the stations would be the responsibility of the operator and it would be as per actual. Rest of the O&amp;M would be the responsibility of the Employer like Diesel Filter, Mobil Oil, ATS etc.</p> <p>Generator of the Command &amp; Control System would be fully operated and maintained by the Operator. Only Fueling would be as per actual.</p>	<p>Yes, the understanding is correct.</p>
38.		Public Washroom	<p>It was shared that only Washroom available at the stations are for workers only. No Public washrooms are build.</p> <p>It is suggested that Employer should build the Washroom and Operator would do the O&amp;M along with other scope of work.</p>	<p>Public washrooms are not provided by the project architects for reasons. However, every station has been provided with a staff toilet. The operator shall ensure that families / elderly riders shall not be denied access to the staff toilets. However operator has to maintain this washroom/facility throughout the contract term.</p>





**ORANGE & GREEN LINE PROJECT  
RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE  
PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
39.		Water Boring and Usage of Grey/Sweet Water	<p>Landscaping comes under the Operator scope of work and Operator would be requiring water to maintain the Green Belts and water for washrooms.</p> <p><i>It is suggested that please share that the Operator can do a water boring on the Green Line Corridor.</i></p> <p><i>For Washrooms can we use Grey water or only sweet water is required for this purpose.</i></p>	<p>Grey water can be used for washrooms. Water boring along the corridor will be difficult. Hence operator has to arrange for all water requirements.</p>
40.		Female security guards	<p>The RFP states 1 male and 1 female guard per access control barrier per station. How many access control barriers are there per station?</p>	<p>Please refer to Station Drawings provided in Annexure D (<i>Scope of Facility Management Services</i>) attached to the RFP..</p>
41.		Security guards	<p>2 security guards per station at platform level. Is there one platform level per station?</p>	<p>Please refer to Station Drawings provided in Annexure D (<i>Scope of Facility Management Services</i>) attached to the RFP.</p>
42.		Security guards	<p>One guard per pedestrian bridge. How many pedestrian bridges are there per station?</p>	<p>One pedestrian bridge with access on both sides of the roads is provided in Annexure D (<i>Scope of Facility Management Services</i>) attached to the RFP.</p>
43.		Security guards	<p>One guard at each entry point. There are total 5 entry points at green line, which shall be 5 guards. How many entry points are there for orange line, is it two?</p>	<p>Please refer to Section 2.3.3 (d) of Annexure D - (<i>Scope of Facility Management Services</i>) for Orange line attached to the RFP..</p>



**ORANGE & GREEN LINE PROJECT**  
**RESPONSES TO QUERIES RAISED DURING AND SUBSEQUENT TO THE**  
**PRE-BID MEETINGS HELD ON MARCH 08, 2021**

SR. NO.	SECTION NUMBER	SECTION	QUERY	SIDCL'S RESPONSE
44.			Keeping in view of limited time because of Covid SoP's and large scope of work, it is requested that kindly extend the bid submission date by 2 weeks.	SIDCL is hereby extending the bid submission date to 8th April, 2021 up to 4:00 p.m. and opening at 4:30 p.m. same day. All other details remain the same.